

**FREMONT ADULT SCHOOL
ESL DEPARTMENT
CASAS LEVEL C
PRACTICE TEST**

(You will need to write your answers on a piece of paper.)

FACE/Rochelle Oral 2009

Refer to the ads to answer the next two questions.

Ad #1
Fremont Hills Apartments
\$1,500/mo., 1BR, 2BA,
A/C, Cable TV, Covered
Parking.
Call 555-0022 M-F, 9-5.

Ad #2
Sunnyside Apartments
1&2 BR apts. w/ new
carpet, pool, no pets.
First month's rent is
free! Call 321-0945 bet
8&5 or call 555-9873
after 5 PM.

Ad #3
Bella Luna Apartments
\$1,250/mo., 2BR, 2BA,
nr shopping and BART.
Call 440-3300 8-4,
M-Th.

Ad #4
House for Rent
Lrg 5 BD, 3BA house
for rent, AEK, W/D, 2
car gar, lrg yd, call 339-
8233 M-F after 5PM.

1. You want to live in a rental that has air conditioning. Which telephone number should you call?

- A. 321-0945**
- B. 555-0022**
- C. 440-3300**
- D. 555-9873**

2. Which ad has 5 bedrooms?

- A. Ad 1**
- B. Ad 2**
- C. Ad 3**
- D. Ad 4**

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Study the wage stub to answer the next two questions.

FASHION SOLUTIONS, INC.				
Employee: Julia Smith		Check Number: 56499543		
Social Security Number: 123-45-6789				
Pay Period Date: 10/01/05 to 10/15/05				
Check Date: 10/20/05				
EARNINGS	Rate	Hours	This Period	Year-to-Date
	15.00	80	1,200.00	22,800.00
GROSS PAY			1,200.00	22,800.00
DEDUCTIONS				
	Federal Income Tax		156.00	2,964.00
	Social Security		132.00	2,508.00
	Medicare		31.20	592.80
	CA Income Tax		36.13	684.47
	CA State Disability Ins.		16.80	319.20
Total Deductions			372.13	7,069.27
NET PAY			827.87	

3. How many hours did Julia work during this pay period?

- A. 15
- B. 80
- C. 156
- D. 1,200

4. What was Julia's gross pay during this pay period?

- A. \$22,800.00
- B. \$7,069.27
- C. \$2,964.00
- D. \$1,200.00

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Directions: Refer to the soda bottle label to answer the next two questions.

Nutrition Facts		Standard Serving
Serving Size		8 fl oz (240 mL)
Servings Per Container		2.5
Amount Per Serving		% DV*
Calories		100
Total Fat	0g	0%
Sodium	45mg	2%
Total Carbohydrate	26g	9%
Sugars	26g	
Protein	0g	

5. How many servings are in this bottle of soda?

- A. 2.5
- B. 8
- C. 45
- D. 100

6. How many calories are in one serving of this bottle of soda?

- A. 8
- B. 26
- C. 45
- D. 100

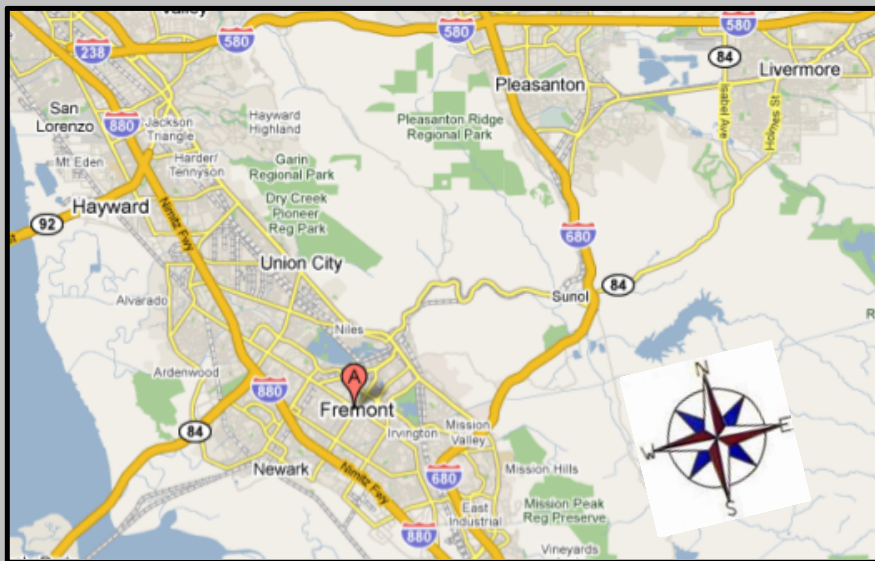
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Directions: Study the map to answer the next two questions.



7. According to this map, Union City is:

- A. South of Fremont
- B. Southwest of Fremont
- C. Southeast of Fremont
- D. North of Fremont

8. According to this map, the 680 Freeway goes through:

- A. Hayward
- B. Pleasanton
- C. Newark
- D. Livermore

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Directions: Refer to the rental agreement to answer the next three questions.

RENTAL AGREEMENT

1. Parties: The parties to this agreement are Sylvia Wang hereinafter called Landlord and Oscar Mendoza hereinafter called Tenant.
2. **Property:** Landlord hereby lets the following property to Tenant for the terms of this Agreement: a) the real property known as 4453 Meander Ave., Apt 28 and b) the following furniture and appliances on said property: electric stove, refrigerator.
3. **Term:** The term of this Agreement shall be for one year beginning on May 1, 2005 and ending on April 30, 2006.
4. Rent: The total rent for said property shall be \$7,800.00, to be paid monthly in amounts of \$650.00 due and payable on the first day of each month.
5. Utilities: Landlord agrees to furnish the following services and/or utilities:

<input type="checkbox"/> electricity	<input checked="" type="checkbox"/> heat	<input checked="" type="checkbox"/> water	<input type="checkbox"/> hot water
<input checked="" type="checkbox"/> trash removal	<input type="checkbox"/> gas	<input type="checkbox"/> other _____	

Landlord further agrees to provide smoke detectors as required by law.
6. Security Deposit: Tenant shall deposit with the Landlord \$650.00 to be held as security deposit. This deposit will be returned **in full**, including any interest acquired, when this lease **expires** if, after inspection by the Landlord, the **premises** are in good condition and Tenant owes no back rent.
7. Tenant shall not **lease** or **sublease** the premises without the written **consent** of the Landlord (but consent of the Landlord shall not be unreasonably withheld).
8. Landlord may enter premises at reasonable times for the purposes of inspection, maintenance, or repair. In all instances, except those of emergency or abandonment, the Landlord shall give 24-hour notice **prior to** such an entry.
9. Tenant agrees not to use the premises in such a **manner** as to **disturb** the peace and quiet of other tenants in the building.
10. Landlord agrees to regularly **maintain** the building and grounds in a clean, **orderly**, and safe manner, including **removal** of ice and snow.

9. How long is this rental agreement for?

- A. 1 year
- B. 1 month
- C. 6 months
- D. 2 years

10. What is a security deposit?

- A. The money you pay for your rent each month.
- B. The money the landlord holds until you move out. This money is returned to you if the apartment is in good condition when you move out.
- C. The money you pay for utilities.
- D. The money you pay if to the landlord to hold the apartment for you.

11. The landlord needs to enter your apartment to repair the refrigerator. How many hours notice must the landlord give?

- A. 6 hours
- B. 12 hours
- C. 18 hours
- D. 24 hours

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CITY TRASH COLLECTION SERVICES

¹ The city provides trash and recycling collection once each week. Your trash day is **THURSDAY**. Please place trash containers and bags at curbside by 7 A.M., but not before 6 P.M. the previous evening.

Preparing Items for Collection

ALL refuse must be in plastic bags or containers not exceeding 35 gallons in size or 35 pounds in weight.

⁵ For safety reasons, do not place broken glass or sharp objects in plastic bags.

Recycling Collection Services

Recycling saves money for the city. We don't have enough space for all the city's trash.

Collecting and sorting your metal, glass, plastic and paper helps the environment.

Please recycle!

¹⁰ Recycling collection is the same day as the trash collection. The recycling program uses two bins: a green bin for paper items and a blue bin for plastic, metal, and glass containers. The following items are recyclable:

¹⁵ **Paper.** Newspapers and magazines, tied together with string. No pizza boxes or any boxes with food in them.

Metal. Aluminum cans. Small metal items, for example, pots and pans, wire hangers, irons, and metal toasters. For items that are too big for the blue bin, such as stoves or refrigerators, please call the City Recycling Center to make an appointment for collection.

Plastic. Clean plastic bottles with numbers 1 or 2. No plastic bags.



Read the information and answer the next three questions.

12. The recycling program uses how many bins?

- A. 1
- B. 2
- C. 3
- D. 4

13. What time should you place trash containers curbside?

- A. After 7 AM, but not before 6 PM the previous evening.
- B. Before 6 PM the previous evening.
- C. By 7 AM, but not before 6 PM the previous evening.
- D. Two days before your collection day.

14. What should you do for large items, such as refrigerators, that are too big for the blue bin?

- A. Leave the items curbside without calling for an appointment for collection.
- B. Call the City Recycling Center to make an appointment for collection.
- C. Leave the items curbside and maybe if someone sees them, they will pick up the items.
- D. Try to fit the items in another bin.

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Directions: Refer to the employment application to answer the next two questions.

APPLICATION FOR EMPLOYMENT

To Applicant: We deeply appreciate your interest in our organization and assure you that we are sincerely interested in your qualifications. A clear understanding of your background and work history will aid us in placing you in the position which best meets your qualifications and may assist us in your future upgrading.

Position applied for: **FRONT OFFICE ASSISTANT**

Personal
(please print clearly)

Date March 3, 3000

Name Jones Mary A. Social Security No. 0 0 0 0 0 0 0 0

Address 1213 North First Street

City Timbuckthree State CA ZIP 9 8 7 6 5 . 4 3 2 1

Telephone 1 2 3 . 4 5 6 . 7 8 9 0 Are you legally employable in the USA? Yes

Were you previously employed by us? (circle one) N. If yes, from Dec 2999 until Feb 3000

What do you expect for your starting salary? \$ 8.75 per hour

Will you work Full-Time No or Part-Time? Yes When are you available for work? March 14, 3000

Days and Hours Available							
	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
From	5:00 PM	---	3:00 PM	---	5:00 PM	8:00 AM	1:00 PM
To	9:00 PM	---	9:00 PM	---	10:00 PM	5:00 PM	5:00 PM

Below, list any experiences, skills, or qualifications, which relate to this position.

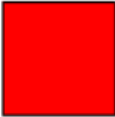
I have a broad knowledge of personal computers and software. I have excellent customer relation and telephone skills. I have filing experience and can maintain records. I am cordial while welcoming new clients.

Record of Education					
Level of Education	Site Name and Address (include City, State, Zip)	Course of Study (Major Emphasis)	Check Education Completed	Have you Graduated (circle one)	List Diplomas, Certificates, or Degrees
High School (Secondary)	Timbuckthree High School 4683 Main Street Timbuckthree, CA 98765	General Education	Grade	Yes No	High School Diploma 2999
	9 10 11 12				
College	Timbuckthree Com. College 171 Joshua Avenue Timbuckthree, CA 98765	General Education	Semester	Yes No	----
	1 2 3 4				
Rop/ROCs, Trade Schools, Other	Timbuckthree R.O.P. 4791 Tree Lane Timbuckthree, CA 98765	Office Careers	Semester	Yes No	Certificate of Completion
			1 2 3 4		

15. According to this application,
- A. Mary did not work for this company before.
 - B. Mary graduated from college.
 - C. Mary has excellent customer relation and telephone skills.
 - D. Mary wants to work full-time.

16. According to this application, which sentence is correct?
- A. Mary can work Mondays from 4 PM to 9 PM.
 - B. Mary can work Wednesdays from 3 PM to 9 PM.
 - C. Mary can work Fridays 1 PM to 10 PM.
 - D. Mary can work Saturdays 5 PM to 10 PM.

Directions: Refer to the automobile insurance card to answer the next two questions.



**CALIFORNIA
INSURANCE CARD**

Automobile Insurance Company
5022 Main Street Fremont CA 94536
INSURED **LEE, ROBERT**

POLICY NUMBER **Q99 1234-H56-78W** EFFECTIVE
YR **2000** MAKE **TOYOTA** **MAY 24 2007 TO NOV 24 2007**
MODEL **COROLLA** VIN **ABCDE1122334455667890**
AGENT **JOE BROWN**
PHONE **(510) 555-5555**

Coverages	
Bodily Injury Each Person	\$300,000
Property Damage Each Accident	\$75,000
Medical Payments Each Person	\$1,000
Uninsured Motor Vehicle	\$30,000

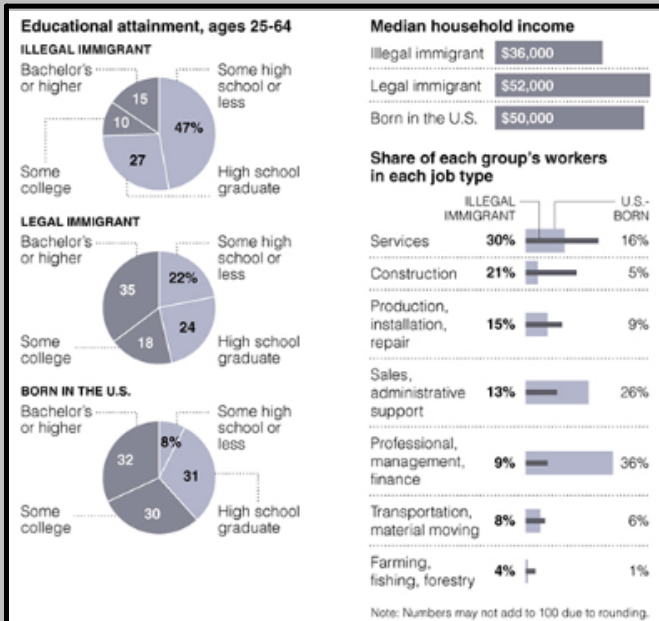
17. What is the name of Robert's insurance company?

- A. Lee's Insurance Company
- B. Automobile Insurance Company
- C. Joe Brown Insurance Company
- D. Toyota Insurance Company

18. How long is this policy in effect?

- A. One year
- B. Eight months
- C. Six months
- D. One month

Directions: Refer to the charts to answer the next 2 questions.



19. Looking at the "Educational Attainment" charts, what percent of people born in the U.S. are high school graduates?

- A. 8%
- B. 30%
- C. 31%
- D. 32%

20. Looking at the "Share of Each Group's Workers in Each Job Type" charts, what percent of U.S. born workers are in the "Professional, Management, Finance" category?

- A. 5%
- B. 9%
- C. 26%
- D. 36%

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Read the business letter to answer the next two questions.

April 23, 2008

Mr. Jack Richmond
Customer Service Manager
Bank USA
555 Ocean Avenue
San Francisco, CA, 92223

Dear Mr. Richmond:

My name is Sara Lee, and I am a Bank USA customer. I am writing you about a problem with my checking account. My account number is 00-111-2222883. When I received my last checking account statement, I noticed that \$500 had been withdrawn from my account on March 3, 2008 from an ATM in Los Angeles, California. I immediately called the bank on March 15, 2008. I spoke with Mary Delgado, the branch manager. I told her that I was not in Los Angeles on March 3, 2008. In fact, I have never been to Los Angeles. When I asked that the \$500 be credited to my account, Ms. Delgado became very angry. She yelled at me on the telephone. She said that she did not believe that I was not in Los Angeles on March 3, 2008.

I am enclosing a copy of my checking account statement that shows the \$500 withdrawal from my account. I am also enclosing a copy of a letter from my employer stating that I was at work in Fremont, California on March 3, 2008.

To resolve the problem, I am asking that the \$500 be credited to my checking account within 14 days from receipt of this letter, or I will be closing my accounts with Bank USA and taking my money to another bank with better customer service and security.

In closing, I would like to say that I have been a customer at your bank for over 15 years, and I am very dissatisfied with your bank's customer service.

Sincerely,
Sara Lee
Sara Lee
39922 Blacow Road
Fremont, CA, 94536
(510) 555-0033

21. In which paragraph does Sara state the problem?

- A. 1
- B. 2
- C. 3
- D. 4

22. Where is the salutation of this letter written?

- A. It is written under the recipient's name and address.
- B. It is written at the end of the letter.
- C. It is written in paragraph 1.
- D. It is written above the date.

Attachments

rental agreement casasa c.doc