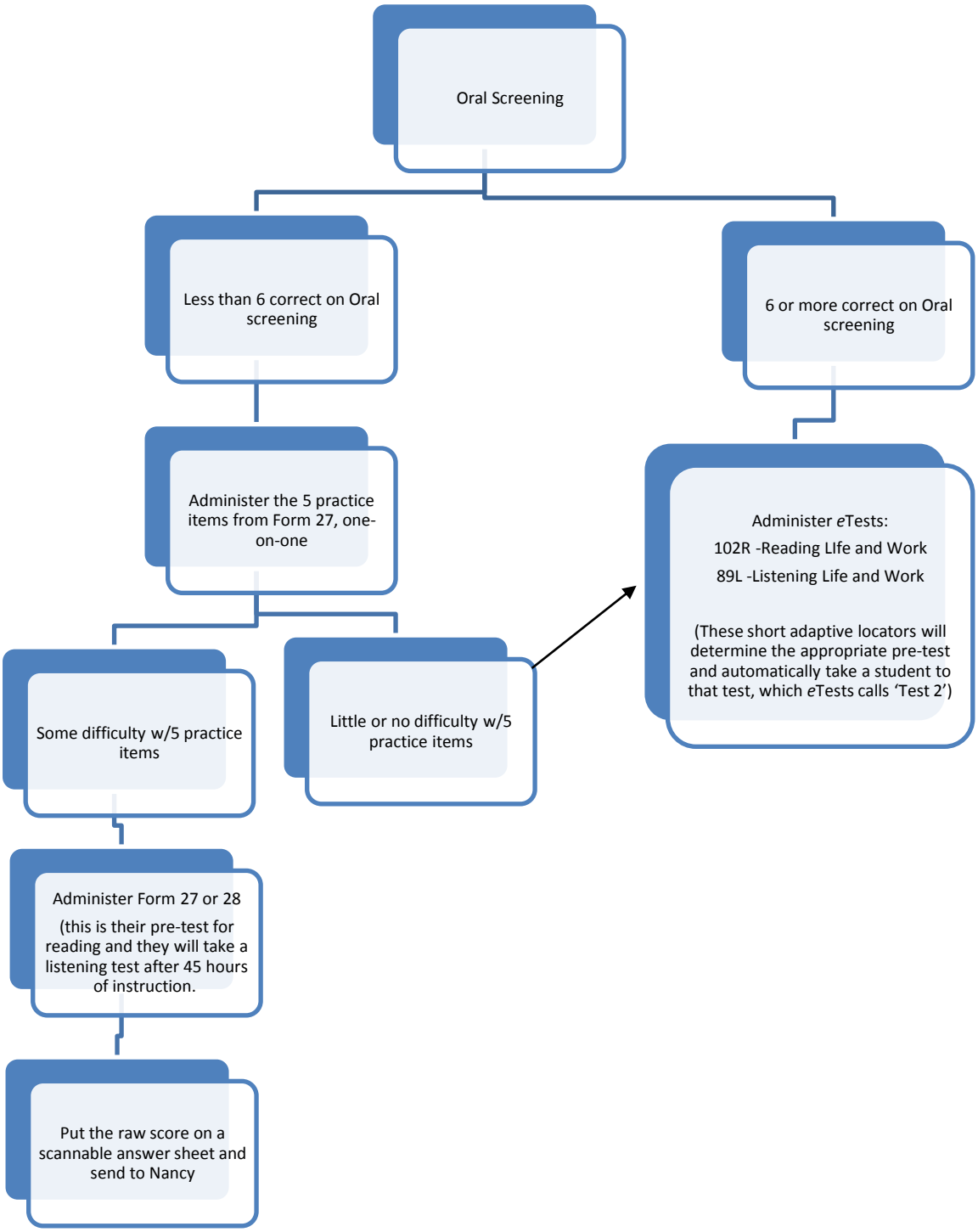CASAS ESL Intake Process